

COVID19 Information & Resources

Please keep in mind that many of these resources may change hours and availability moving forward. It is important to follow the stay at home order, so it is wise to call before going to any physical locations of these resources to eliminate unnecessary trips out of your home.

Ohio Department of Health COVID 19 website & hotline

Below is the link for ODH's COVID website. You can find up to date and accurate information. Once on the web page scroll down and on the right side, there will be a box that says Check lists, click on it and you can find many useful checklists to help keep you and your family safe and prepared during this crisis.

<https://coronavirus.ohio.gov/>

They also have a hotline: 833-4-ASK-ODH (833-427-5633)

Medical Care

Call your regular doctor and ask what their procedures are for needed appointments, as well as what their advised protocol for COVID-19 testing is if you should feel you need it.

Check with your insurance provider for Tele-Health options that would provide services from your phone instead of going into an Urgent Care or Doctor's office. Services such as these are easy to use, and prescribed medication can be sent directly to your pharmacy of choice.

Important Emergency Contacts

Emergency 9-1-1

Morrow County Sherrif's Department (419) 946-4444

Poison Control Center: (800) 222-1222

Morrow Co. Board DD On-Call Response – Dial 211 (Helpline)

Morrow County Health Department

Call 419-947-1545 extension 303 to receive the latest updates and information about the virus in Morrow County. You may also visit the Morrow County Health Department's Facebook page.

The Morrow County Health District's clinics are cancelled until further notice.



Mental Health Resources

HelpLine 24/7 Crisis Hotline

(740) 369 – 3316

(419) 947 – 2520

1-800-684-2324

or text “helpline” to 898211

for support in issues such as sexual assault, financial stress, domestic violence, loneliness, abuse, family issues, depression, suicide, grief & loss, substance abuse issues, and more

National Suicide Prevention Lifeline

1-800-273-8255

National Sexual Assault Hotline

1-800-656-4673

National Domestic Violence Hotline

1-800-799-7233

Ohio Unemployment Services while in COVID Crisis

The links below take you to websites that have answers to FAQs about unemployment during this time and guidance on your next steps.

See also: flyer with unemployment FAQs.

<http://jfs.ohio.gov/ouio/CoronavirusAndUI.stm>

www.unemployment.ohio.gov or call toll-free at 1-877-644-6562

If your layoff is due to COVID-19, enter the mass-layoff number 2000180 on your application. Specific questions can be answered by contacting the OMJ staff at (419) 946-8480 from 8:00 am to 4:00 pm, Monday through Friday.

For employment opportunities and resume creation, visit: ohiomeansjobs.com/morrow

There are opportunities arising to work for places in high demand currently, such as Kroger, Walmart, and delivery services.





Morrow County Job and Family Services

The lobby and OhioMeansJobs Center is closed to the public. Services will continue via phone (419) 947-9111 and online.

Documents for all programs can be placed in the blue agency drop box which is located at the north end parking lot near the garage.

For Public Assistance programs such as SNAP benefits, cash assistance and Medicaid programs, please use the www.benefits.ohio.gov to apply, renew or report changes to an existing case. For Medicaid only, a call center is available to apply, reapply or report changes at 844-640-6446.

Gas Vouchers will continue to be issued by Morrow County Job and Family Services. The Agency is asking clients to please drop off verification of your appointments in our Drop Box, located by our garage. The Agency is allowing 30 calendar days to provide verification of your appointment. Vouchers will be mailed to the client within 7 – 10 business days. In order for your voucher to be issued, you must include your name, social security number and your case number on the appointment verification.

The Child Support web portal gives customers access to view and print case and payment information as well as report changes. The portal is available at:

<http://jfs.ohio.gov/ocs/custservwebportalwelcome2.stm>. Genetic testing for paternity establishment is on hold until April 6th. If there are court hearings associated with a child support case, parties should contact the court directly to determine the status of any court hearings.

CREDIT CARD PAYMENTS at <http://oh.smartchildsupport.com>, e-wallet accounts using Alipay, Apple Pay, Google Pay, Paypal and WeChatPay. Telephone payments are accepted by phone at 1-888-965-2676 (no fees apply).

Payments can also be mailed in the form of a personal check, money order or cashier's check, made out to Ohio Child Support Payment Central (OhioCSPC), mailed to Ohio CSPC, P.O. Box 182372, Columbus, OH 43218-2372. Payments should include payor name, payor SETS case number, Court order number and amount to be applied to each case (if payment is for more than one child support case). Payments can also be put into the Morrow JFS agency drop box. If making a cash payment, place into an envelope with the following information on the outside of the envelope: payor name Social Security number and amount of payment.

Suspected child or elder abuse can still be reported at 419-947-9111 during normal business hours (Monday – Thursday 7:00 am to 5:30 pm and Friday 8:00 am to 4:30 pm) or to the Morrow County Sheriff's Office after hours who will contact a 24/7 on call caseworker (419-946-4444).

Morrow County Transportation

Morrow County Area Transit (MCAT) will not be charging any fares for the next six weeks. Call 419-864-3500 or visit <https://cmmmobility.org/mcat> for information. Hours of operation: Monday-Friday from 6AM-6PM, Saturdays 6AM-12PM



Morrow County Seniors on Center

Available for senior citizens from 8:30 AM – 3:30 PM Monday through Friday for Meals on Wheels food delivery, medication delivery, and transportation for medical purposes. (419) 946-4191

Food Resources

Kroger in Mt. Gilead is unable to do online order/ pick up shopping and is operating under new hours until further notice (7AM – 9PM)

Call your favorite grocery stores to see if they have free pick up or mailing services for what you need!

Cardington Food Pantry

(419-864-0015)

300 S Marion St, Cardington, OH 43315

Operating hours: Wednesdays from 9AM - Noon

Currently is operating a **modified food pantry**. Recipients will go through a drive-thru and be registered in their cars. They will receive prepackaged boxes and will not have to leave their vehicle. The woman there said that things are changing rapidly for them and may be changing, so it would be a good idea to call before you go!

Helpline

24-Hour Support and Information Hotline: 1-800-684-2324 or call 2-1-1 if located within Morrow County
Local Phone Number: 419-947-2520

The Helpline may begin distributing food bags in the event that all local food pantries close. Check with the information hotline or local number for more information about this, or information about other food pantries and resources in the county.

Edison Enterprise Baptist

(419-947-7231)

3055 OH-95, Edison, OH 43320

Operating hours: 2nd and 4th Fridays from 2PM – 6PM

Operating hours may have changed. It would be a good idea to call before you go!

Marengo United Methodist Church (ONLY for those in the Highland School District)

(419-253-5642)

8 N Main St., Marengo, Ohio 43334

Operating hours: Saturdays from 10AM – noon

Operating hours may have changed. It would be a good idea to call before you go!

Fresh Faith Community Food Pantry

(419-751-7056)

4444 OH-95, Mt Gilead, OH 43338

Operating hours: **THIS LOCATION IS CLOSED UNTIL FURTHER NOTICE**

You may still call the office to ask for help with food.



DJFS Community Food Pantry

(419-949-2620)

619 West Marion Road, Mt. Gilead, Ohio 43338

Operating hours: Mondays and Thursdays from 9AM - 11:45AM

Operating hours may have changed. It would be a good idea to call before you go!

No Limits Food Pantry

(419-946-5900)

4046 Township Rd 246, Edison, OH

Operating hours: THIS LOCATION IS CLOSED UNTIL APRIL 6th

You may reach out to them after April 6th to see if they will resume typical hours.

For those with children in K-12

Check on your school district's website for information regarding meal programs, troubleshooting with the Chromebook that your child may have brought home, and other news.

Highland Local Schools: <https://highland.k12.oh.us/>

Cardington-Lincoln Local Schools: <http://www.cardington.k12.oh.us/>

This webpage about homeschooling children with special needs may provide some helpful insight for you as you navigate teaching your child from home:

<https://www.time4learning.com/homeschooling/special-needs/>

Ohio Heartland Community Action Commission (OHCAC)

Continuing services by phone only. (419) 946-2009

Heartbeat of Morrow County (Pregnancy Services)

Remaining open during normal business hours: Tuesdays 1 PM-3PM and 6PM-8PM & Thursdays 1PM-3PM

712 Baker Street, Mount Gilead

(419) 947-9397

24 Hour Hotline: (419) 947-7730



Daycare Providers

Morrow County Daycare

406 Bank Street, Mount Gilead
(419) 946-5007

See list of centers approved for pandemic child care for child care available in other counties

Utility Providers

Contact your utility providers for electric, gas, etc. to see what they are providing during this crisis. Many are offering extended time to pay bills with no late fees if you call and arrange this with them.

Internet and Mobile Services

Please keep in mind that not every provider will be available where you live

Altice Optimum

- New customers with K-12 or college students in the household
- No cost for the first 60 days
- Call 1-866-200-9522

Altice Suddenlink

- New customers with K-12 or college students in the household
- No cost for the first 60 days
- Call 1-888-633-0030

Century Link

- Late fees will be waived and a customer's service will not be terminated for the next 60 days due to financial circumstances
- Data usage limits are suspended
- Stay updated on their policies by visiting <https://news.centurylink.com/covid-19>

Charter Spectrum

- New customers with K-12 or college students in the household
- No cost for the first 60 days
- Call 1-844-488-8395

Comcast Xfinity

- New Xfinity customers who are eligible for public assistance programs
- No cost for the first 60 days (\$9.95/mo. after)
- <https://www.internetessentials.com/covid19>



Cox Connect2Compete

- New Cox customers with at least one K-12 student in the household who qualifies for public assistance programs
- No cost for the first 30 days (\$9.95/mo. after)
- <https://www.cox.com/residential/internet/connect2compete/covid-19-response.html>

Phone carriers have policies in response to this crisis. Check the web pages for your carrier to read the details:

Verizon – <https://www.verizonwireless.com/support/covid-19-faqs/>

AT&T – <https://about.att.com/pages/COVID-19.html>

Sprint – <https://business.sprint.com/covid-19/>

Boost Mobile – <https://www.boostmobile.com/about/covid-19-response.html>

T-Mobile – <https://www.t-mobile.com/brand/ongoing-updates-covid-19>

Strait Talk Wireless – <https://www.straighttalk.com/covid/>

Virgin Mobile – <https://www.virginmedia.com/help/coronavirus-update>

Activities

- Go to coronavirus.ohio.gov and scroll down to “Resources for Parents and Families”
 - There are virtual tours of museums and zoos, activity ideas, educational resources and more!
- Go outside! In your yard, your front porch, sit outside, plant a flower or a vegetable plant and watch it grow. Visit [http://ohiodnr.gov/](http://ohiodnr.gov) for lists of ideas to do outdoors!
- Google search “free educational resources” – there are SO many available for any age! A few good ones include:
 - abcmouse.com
 - <https://www.howstuffworks.com/>
 - <https://www.khanacademy.org/>
 - <https://www.adventureacademy.com/>
 - splashlearn.com
 - pbskids.org
 - <https://kids.nationalgeographic.com/>
- Visit [pinterest.com](https://www.pinterest.com) and search for fun crafts or educational activities.
- Visit <https://www.nasa.gov/stem> for fun activity ideas from NASA.
- Find videos on YouTube that have music you like, show you how to draw something new, teach you about something, or explain a new skill!
- Connect with friends and family! Call, text, or use free video chat apps like Skype, FaceTime, Facebook Messenger, Duo, or Zoom

